



**TEXAS GENERAL LAND OFFICE**  
**GEORGE P. BUSH, COMMISSIONER**

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## **PRESS RELEASE**

# **Alamo Complex Management Hires Ian Oldaker as COO**

**FOR IMMEDIATE RELEASE**  
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San Antonio —

Alamo Complex Management, a 501(c)3 established by the Alamo Endowment Board of Directors to manage the Alamo Complex, has hired Ian Oldaker to serve as Chief Operations Officer. In his role, Oldaker will manage the day to day operations of the Alamo Complex including personnel, education, grounds, maintenance, security, events and programing.

Oldaker comes to San Antonio from New York City where he served as Vice President of Operations and Planning for the National September 11 Memorial and Museum. In his 10 years with the organization, Oldaker played an integral role in the opening of both the memorial in 2011 and the museum in 2014. Oldaker helped design and build the multi-divisional Operations Department that includes branches in facilities, retail, security, visitor services and admissions. He was also responsible for coordinating operations and visitor experience activities with the Board of Directors, New York City Mayor's Office, the Port Authority of New York and New Jersey, and others. He personally ran the Visitor Services Division and developed a guest service training program for the more than 115 employees in the division. The memorial and museum welcome over five million visitors per year.

"Nearly 1.5 million people visit the Alamo each year and we expect that number to increase dramatically with the recent World Heritage designation and the implementation of a new master plan that is currently under development," said Welcome Wilson, Jr., Alamo Endowment Board Member and Chairman of the Board of Alamo Complex Management. "It will be enormously beneficial to have someone with Ian's level of experience at the helm."

"I look forward to working with Ian and utilizing his experience on the day to day activities. His experience with the memorial is vital as we continue to strengthen the visitor experience at the Alamo," Becky Dinnin, Alamo Director, said.

Oldaker received his B.A. in History and Political Science from Loyola University. He also received his Master of Science in Global Affairs from New York University and his Master of Fine Arts in Acting from Brooklyn College – CUNY.

The Alamo Complex is overseen by the Texas General Land Office, which delegates operations and management responsibilities to the Alamo Endowment. The private Alamo Endowment is working with the Texas General Land Office and the City of San Antonio in the development of a new master plan, a draft of which is expected later this year.

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